

**“Highest Performance  
Lowest Price”**

**Microsoft**  
**GOLD CERTIFIED**  
Partner

# **GFI** PRODUCT COMPARISON

**GFI MailArchiver 6**  
**VS**  
**CA Message Manager**

# GFI

## GFI MailArchiver 6 vs CA Message Manager

	GFI MailArchiver 6	CA Message Manager
<b>General features</b>		
Supports Microsoft Exchange 2000, 2003 & 2007	✓	✓
Supports distributed installation (different roles on different machines for load balancing)	✓	✓
Direct Support for Microsoft Volume Shadow Service (Backup using MS VSS)	✓	✗
Supports archiving from different sources	✓	✓
<b>Archiving features</b>		
Supports Microsoft Exchange Journaling	✓	✓
Can archive from Microsoft Exchange Public Folders	Using export tool	✓
Can archive directly from Exchange mailboxes (not through Exchange Journaling)	Using export tool	✓
Archives inbound / Outbound emails	✓	✓
Archives internal (Exchange) emails	✓	✓
Archives from multiple servers at the same time	✓	✓
Protocols supported for archiving emails	exOleDb IMAP	✓
Performs automatic discovery and archiving of the PST files	✓	✓
Can archive emails from local and remote PST files	✓	✓
Uses client side PST processing engine (Agent)	✓	✗
Automatically archive emails to a new database according to a pre-defined schedule	✓	✓
Archived emails can be exported / restored back to mailbox	✓	✓
Emails can be excluded from archiving	✓	✓
Backend storage support (archived emails)	Firebird (default) MS SQL 2000 MS SQL 2005 MS SQL 2008 NTFS File System	MS SQL Server 2005
Format of the archived emails	MIME .eml Format	MIME RFC 822 standard
Email archive compression	✓	✓
Supports storage managers	✓	✓
<b>Email retention and categorization</b>		
Supports multiple email retention policies	✓	✓
Supports multiple email categorization policies	✓	✓
Supports user interaction auditing	✓	✓
Supports database activity auditing	✓	✗
Features auditing reports for regulatory compliance	✓	✓
<b>Indexing and searching</b>		
Outlook integration or equivalent	✓	Using Stubs
Full text searching (implies full text indexing)	✓	✓
Real-time / Scheduled / Batch indexing	✓	Information not available

### Who we are

GFI is a market leader in security and messaging software, offering high performance solutions at unbeatable prices to small and medium sized businesses.

Products like GFI MailEssentials, the leading spam filter product on the market, has over 80,000 customers; GFI MailSecurity was the first to apply multiple anti-virus engines to combat viruses; while GFI WebMonitor is the No. 1 web filter for Microsoft ISA Server. GFI FAXmaker remains the best fax server solution around.

GFI leads the way in the SMB sphere, combining price, quality and innovative technology in all products.

### The GFI difference

- A single source to address security and messaging needs
- Strong focus on small-to-medium sized businesses
- Award-winning technology and unbeatable pricing
- Over 200,000 customer installations worldwide
- Over 10,000 partners throughout the world

### The GFI MailArchiver difference

- No. 1 email archiving solution for SMBs
- Over 10,000 installations
- Lowest price, best performance
- Powerful and user-friendly

# GFI

## GFI MailArchiver 6 vs CA Message Manager

	GFI MailArchiver 6	CA Message Manager
Supports multiple search criteria	✓	✓
Users can assign labels to emails	✓	Information not available
Search by email labels (or equivalent)	✓	Information not available
Keeps email conversations (threads) intact	✓	Information not available
Users can save search results	✓	✓
User can export search results	✓	✓
Indexes attachments	✓	✓
Cross-mailbox searches (search across multiple archive stores)	✓	✓
Archive search interface supports localization?	✓	✓
<b>Product management and other features</b>		
Configuration interface type	Web-based	MMC interface
Active directory group-based full access	✓	✓
Active Directory users / groups-based access control	✓	✓
Email alert notifications	✓	✗

Email has become an indispensable communication channel in the business environment. Managing the heavy influx of emails through PST is an insurmountable task. Thus, it has become mandatory to have an efficient email archiving solution to address storage, back-up, and compliance issues. Potential customers require a solution, which is efficient, secure, and easy-to-use.

GFI offers a simple, cost-effective, and time-efficient archiving solution – **GFI MailArchiver**. The solution eliminates the dependence on PST and offers unparalleled support for archiving, searching, and auditing requirements.

A simple high-level comparison between the key features of GFI MailArchiver and CA Message Manager revealed the following differences:

### GFI MailArchiver can be integrated with several email servers and Platforms

#### On which email Servers and Platforms can I use GFI MailArchiver?

GFI MailArchiver can be easily integrated with Microsoft Exchange Server 2000, 2003 and 2007. It does not require a dedicated machine and can be installed on the same machine that is being used as the mail server. This is particularly beneficial for small businesses, as it eliminates the need for purchasing and maintaining different servers.

In addition, GFI MailArchiver supports distributed installation for load sharing, thus addressing the requirements of large organizations. It can also archive from multiple Exchange Servers at the same time.

While CA Message Manager can also be integrated with Microsoft Exchange Server 2000/2003/2007, it requires a dedicated machine for installation and does not support distributed installation.

GFI MailArchiver is also compatible with Microsoft Windows 2000, 2003 and 2008, whereas CA Message Manager is compatible with Windows Server 2003 only.



## GFI MailArchiver 6 vs CA Message Manager

### GFI MailArchiver ensures smooth functionality of the Exchange Server

#### **Does my archiving solution affect Exchange Server functionality?**

GFI MailArchiver does not affect Exchange Server functionality in any way. When archiving, GFI MailArchiver does not create any links to the email or attachments. A copy of the email is archived intact through journaling.

CA Message Manager, on the other hand, replaces the email with a stub message, which may affect the functionality of the Exchange Server.

In these cases, the archiving server and the Exchange server are dependent on each other; hence if one server is experiencing downtime, the other is affected.

### GFI MailArchiver provides robust backend storage

#### **What types of backend storage does GFI MailArchiver Support?**

Besides Microsoft SQL Server, GFI MailArchiver can be integrated with the Firebird database. Firebird is the default, in-built database for GFI MailArchiver and does not require any additional license costs.

The Firebird alternative is best suited for small businesses, where email traffic is low.

On the other hand, CA Message Manager can only be integrated with MS SQL for backend storage.

GFI MailArchiver also supports all UNC-based storage managers, such as QStar and IBM Tivoli.

### GFI MailArchiver offers uninterrupted archiving during back-up

#### **Will my back-up activity affect the archiving process?**

GFI MailArchiver fully supports the Microsoft Volume Shadow Copy Service (MS VSS) feature for the online back-up of archives. This feature enables GFI MailArchiver to back-up archives without stopping the normal archiving activity.

On the other hand, CA Message Manager does not support this feature and necessitates periodic halts in the archiving process to perform back-ups.

### GFI MailArchiver allows users to classify their emails

#### **Can I classify my emails by defining my own categories?**

GFI MailArchiver facilitates efficient email management by allowing both the administrator and the user to define labels for email classification. While the administrator can enforce organization-level classification, the user can also create user level categories. This provides more flexibility and control to the users. In addition, labels also help in refining search results and meeting compliance requirements.

However, CA Message Manager does not allow users to categorize emails in self-defined categories.

### GFI MailArchiver does not allow any tampering with archived emails

#### **Does my archiving solution save emails in their original form for audit purposes?**

GFI MailArchiver archives emails along with attachments in their original form and does not allow users and administrators to make any changes.

Further, GFI MailArchiver allows only the administrator to define or modify retention policies. An email is only deleted when its retention policy expires.

Thus, GFI MailArchiver ensures that there is no tampering with the archived emails facilitating auditing.

### GFI MailArchiver provides User Interaction and Database Activity Auditing

#### **What mechanisms are available for auditing purposes?**

GFI MailArchiver provides two types of auditing, User Interaction Auditing and Database Activity Auditing.

*User Interaction Auditing* records all user activities in the form of a report, i.e., User Audit Trail. It records all activities of users when they browse or search through email archives using the Web interface.

*Database Activity Auditing* tracks all the changes made to the database, such as configuration management, access control, and retention policies.

The auditing reports serve as a useful resource during audits, system performance monitoring, and in certain cases for regulatory compliance.

CA Message Manager does not provide any feature for database auditing.

### GFI MailArchiver offers a multi-lingual interface

#### **Does my archiving solution offer support for languages other than English?**

A truly universal archiving solution, GFI MailArchiver offers a multi-lingual interface. It supports localization in several languages including English, Dutch, French, German, Italian, Russian, Spanish, Czech, Arabic, Japanese, Simplified Chinese and Traditional Chinese. It allows users to set their preferred language as the default language for their Web interface.

On the other hand, CA Message Manager provides limited language support. It only supports German, Russian, and Japanese apart from English.

# **GFI** GFI MailArchiver 6 vs CA Message Manager

## **GFI MailArchiver ensures legal compliance** ▼

### **Does my archiving solution ensure legal compliance?**

GFI MailArchiver does not allow users to modify archived mails. This helps to ascertain the integrity, and hence the original content of the mail for compliance purposes.

GFI MailArchiver also helps organizations to meet regulatory compliance, such as the Sarbanes-Oxley Act 2002, E-Comm Act 2000, BS7799-2:2002, the Enterprise Act 2002, and Decreto del Presidente del Consiglio dei Ministri (8 February 1999).

## **GFI products do not require additional training** ▼

### **Do I need additional training to use this product?**

No additional end user or administration training is required for using and maintaining GFI MailArchiver. It is a user-friendly yet technically robust product when compared to other products on the market.