

**“Highest Performance
Lowest Price”**

Microsoft
GOLD CERTIFIED
Partner

GFI PRODUCT COMPARISON

GFI MailArchiver 6

VS

Quest Software Archive Manager

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GFI MailArchiver 6 vs Quest Software Archive Manager

	GFI MailArchiver 6	Quest Software Archive Manager
General features		
Supports Microsoft Exchange 2000, 2003 & 2007	✓	✓
Supports distributed installation (different roles on different machines for load balancing)	✓	✓
Direct support for Microsoft Volume Shadow Service (Backup using aMS VSS)	✓	✓
Supports archiving from different sources	MS Exchange MailServers (IMAP & Directory Services) PST files	Email system PST files LCS Instant Messages
Archiving features		
Supports Microsoft Exchange Journaling	✓	✓
Can archive from Microsoft Exchange Public Folders	Using export tool	✓
Can archive directly from Exchange mailboxes (not through Exchange Journaling)	Using export tool	✓
Archives inbound / outbound emails	✓	✓
Archives internal (Exchange) emails	✓	✓
Archives from multiple servers at the same time	✓	✓
Protocols supported for archiving emails	exOleDb IMAP	IMAP
Performs automatic discovery and archiving of the PST files	✓	✓
Can archive emails from local and remote PST files	✓	✓
Uses client side PST processing engine (Agent)	✓	✗
Automatically archive emails to a new database according to a pre-defined schedule	✓	Information not available
Archived emails can be exported / restored back to mailbox	✓	✓
Emails can be excluded from archiving	Email address AD User	Email address Domain
Backend storage support (archived emails)	Firebird (default) MS SQL 2000 MS SQL 2005 MS SQL 2008 NTFS File System	MS SQL 2000 MS SQL 2005 File System
Format of the archived emails	MIME .eml Format	TXT HTML
Email archive compression	✓	✓
Supports storage managers	✓	✓
Email retention and categorization		
Supports multiple email retention policies	✓	✓
Supports multiple email categorization policies	✓	✓
Supports user interaction auditing	✓	✓
Supports database activity auditing	✓	Information not available
Features auditing reports for regulatory compliance	✓	✓
Indexing and searching		
Outlook integration or equivalent	✓	✓
Full text searching (implies full text indexing)	✓	✓
Real-time / Scheduled / Batch indexing	✓	✓

Who we are

GFI is a market leader in security and messaging software, offering high performance solutions at unbeatable prices to small and medium sized businesses.

Products like GFI MailEssentials, the leading spam filter product on the market, has over 80,000 customers; GFI MailSecurity was the first to apply multiple anti-virus engines to combat viruses; while GFI WebMonitor is the No. 1 web filter for Microsoft ISA Server. GFI FAXmaker remains the best fax server solution around.

GFI leads the way in the SMB sphere, combining price, quality and innovative technology in all products.

The GFI difference

- A single source to address security and messaging needs
- Strong focus on small-to-medium sized businesses
- Award-winning technology and unbeatable pricing
- Over 200,000 customer installations worldwide
- Over 10,000 partners throughout the world

The GFI MailArchiver difference

- No. 1 email archiving solution for SMBs
- Over 10,000 installations
- Lowest price, best performance
- Powerful and user-friendly



GFI MailArchiver 6 vs Quest Software Archive Manager

	GFI MailArchiver 6	Quest Software Archive Manager
Supports multiple search criteria	✓	✓
Users can assign labels to emails	✓	✓
Keeps email conversations (threads) intact	✓	✓
Search by email labels (or equivalent)	✓	✓
Users can save search results	✓	✓
User can export search results	✓	✓
Indexes attachments	✓	✓
Cross-mailbox searches (search across multiple archive stores)	✓	✓
Archive search interface supports localization	✓	✗
Product management and other features		
Configuration interface type	Web-based	Web-based
Active directory group-based full access	✓	✓
Active Directory users / groups-based access control	✓	✓
Email alert notifications	✓	✗ Only RSS

Email has become an indispensable communication channel in the business environment. Managing the heavy influx of emails through PST is an insurmountable task. Thus, it has become mandatory to have an efficient email archiving solution to address storage, back-up, and compliance issues. Potential customers require a solution, which is efficient, secure, and easy-to-use.

GFI offers a simple, cost-effective, and time-efficient archiving solution – **GFI MailArchiver**. The solution eliminates the dependence on PST and offers unparalleled support for archiving, searching, and auditing requirements.

A simple high-level comparison between the key features of GFI MailArchiver and Quest Software Archive Manager revealed the following differences:

GFI MailArchiver can be integrated with several email servers and Platforms ▼

On which email servers and Platforms can I use GFI MailArchiver?

GFI MailArchiver can be easily integrated with Microsoft Exchange Server 2000, 2003 and 2007. It does not require a dedicated machine and can be installed on the same machine that is being used as the mail server. This is particularly beneficial for small businesses, as it eliminates the need for purchasing and maintaining different servers.

In addition, GFI MailArchiver supports distributed installation for load sharing, thus addressing the requirements of large organizations. It can also archive from multiple Exchange Servers at the same time.

While Quest Software Archive Manager can also be integrated with Microsoft Exchange Server 2000, 2003 and 2007, it generally requires a dedicated server for installation.

GFI MailArchiver is also compatible with Microsoft Windows 2000, 2003 and 2008, while Quest Software Archive Manager is only compatible with Windows 2003.



GFI MailArchiver 6 vs Quest Software Archive Manager

GFI MailArchiver ensures smooth functionality of the Exchange Server

Does my archiving solution affect Exchange Server functionality?

GFI MailArchiver does not affect Exchange Server functionality in any way. When archiving, GFI MailArchiver does not create any links to the email or attachments. A copy of the email is archived intact through journaling.

On the other hand, Quest Software Archive Manager replaces the email with a stub message, which may affect the functionality of the Exchange Server.

In these cases, the archiving server and the Exchange server are dependent on each other; hence if one server is experiencing downtime, the other is affected.

GFI MailArchiver provides robust backend storage

What types of backend storage does GFI MailArchiver Support?

Besides Microsoft SQL Server, GFI MailArchiver can be integrated with the Firebird database. Firebird is the default, in-built database for GFI MailArchiver and does not require any additional license costs.

The Firebird alternative is best suited for small businesses, where email traffic is low.

Quest Software Archive Manager can only be integrated with MS SQL for backend storage.

GFI MailArchiver also supports all UNC-based storage managers, such as QStar and IBM Tivoli.

GFI MailArchiver allows users to classify their emails

Can I classify my emails by defining my own categories?

GFI MailArchiver facilitates efficient email management by allowing both the administrator and the user to define labels for email classification. While the administrator can enforce organization-level classification, the user can also create user level categories. This provides more flexibility and control to the users. In addition, labels also help in refining search results and meeting compliance requirements.

Quest Software Archive Manager allows only administrators to define tags for emails. Users can classify their emails in pre-defined default categories, and use them for search only after the approval from the administrator.

GFI MailArchiver dynamically updates search results

Can my archiving solution dynamically update search results?

GFI MailArchiver allows users to save search results in the form of Search Folders.

A Search Folder stores the search query, allowing users to modify or delete Search Folders safely and without affecting the archived emails. When a user accesses the search folder, the search query stored is executed again thus displaying all the emails that meet the conditions specified by the user.

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GFI MailArchiver 6 vs Quest Software Archive Manager

On the other hand, Quest Software Archive Manager allows users to save search results in the form of Save Searches menu, which does not update search results automatically.

GFI MailArchiver provides an easy way to export search results

Can I export search results?

In GFI MailArchiver, search results can be exported to a folder on a disk or to a specific email address. Exporting to an email address can be done in two ways, either as an attachment or directly as an email.

On the other hand, Quest Software Archive Manager allows users, who have the required permission, to export search results in a Microsoft Outlook PST file.

GFI MailArchiver provides User Interaction and Database Activity Auditing

What mechanisms are available for auditing purposes?

GFI MailArchiver provides two types of auditing, User Interaction Auditing and Database Activity Auditing.

User Interaction Auditing records all user activities in the form of a report, i.e., User Audit Trail. It records all activities of users when they browse or search through email archives using the Web interface.

Database Activity Auditing tracks all the changes made to the database, such as configuration management, access control, and retention policies.

The auditing reports serve as a useful resource during audits, system performance monitoring, and in certain cases for regulatory compliance.

GFI MailArchiver offers a multi-lingual interface

Does my archiving solution offer support for languages other than English?

A truly universal archiving solution, GFI MailArchiver offers a multi-lingual interface. It supports localization in several languages including English, Dutch, French, German, Italian, Russian, Spanish, Czech, Arabic, Japanese, Simplified Chinese and Traditional Chinese. It allows users to set their preferred language as the default language for their Web interface.

On the other hand, Quest Software Archive Manager supports only English language.

GFI MailArchiver ensures legal compliance

Does my archiving solution ensure legal compliance?

GFI MailArchiver does not allow users to modify archived mails. This helps to ascertain the integrity, and hence the original content of the mail for compliance purposes.

GFI GFI MailArchiver 6 vs Quest Software Archive Manager

GFI MailArchiver also helps organizations to meet regulatory compliance, such as the Sarbanes-Oxley Act 2002, E-Comm Act 2000, BS7799-2:2002, the Enterprise Act 2002, and Decreto del Presidente del Consiglio dei Ministri (8 February 1999).

GFI products do not require additional training ▼

Do I need additional training to use this product?

No additional end user or administration training is required for using and maintaining GFI MailArchiver. It is a user-friendly yet technically robust product when compared to other products on the market.